

Windsor Court South & North  
Condo Hargray Upgrade Information  
October 2018

RE: Hargray Upgrade information – Technical aspects

Current Configuration – pre upgrade

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1. Each condo currently has 2 types of signal wires from the main equipment room; a coax TV line and a traditional telephone line.
2. **The coax TV line** currently connects either directly to your TV(s) or if so equipped, into a DVR or set top box of some kind.
3. **The telephone wire** is currently providing both telephone and internet signals.

New Configuration – post upgrade

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1. 2 “signal cables” enter your condo unit at the junction box– a round coax cable, for **Television and Internet**. The current incoming copper telephone line will still be used, but only for a telephone landline..
2. The coax cable will deliver both the Internet and cable TV services.
3. Wireless Internet will be broadcast directly from the Hargray modem/router.
4. The new set top boxes will be installed at/near each TV in the condo. The main TV will have a slightly larger box than the other TV sets in the unit ... but each TV(s) will have it's own box.
5. DVR service (and boxes) are not included in the Windsor Court package, but can be contracted for, with Hargray, by individual owners.

Upon scheduling, Hargray will need to enter each unit to retrieve the existing Internet modem and install a new Arris modem and set top boxes on each TV to deliver the premier channel lineup as well as the upgraded Internet speeds. This process shouldn't take more than 30 minutes per unit.